

Hope Away from Home

Ronald McDonald House Charities® of the Huron Valley



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Grand Opening for the New Ronald McDonald House within C.S. Mott Children's Hospital

It's finally here—the opening of our new Ronald McDonald House within C.S. Mott Children's Hospital. The new House will open soon along with the beautiful new hospital. It has taken years to get here, but the long and winding road will be more than worth it. We will be able to provide a bed, warm shower, a bite to eat and a place to rest for twelve additional families each night. This means potentially 4,000 additional families will be served each year!

There are so many people to thank that have been a part of making this happen—too many to list. Most recently we have been putting together the last major pieces of the puzzle. We are pleased to announce that Sue Smith has been hired as the Operations Director of the new House within the Hospital. Sue comes to us after many years with UMHS. She will be responsible for the overall management of this House and lead Laura Blackman-Urteaga (evening house manager), Megan Trombka and Amy Parravano-Drummond (weekend house managers). We are thrilled to have these new

additions to our organization and look forward to working with them in the very near future. We have prepared our best plan for operations of the "Mott House". This House will be different in many ways compared to the current operations of the existing House. This House will be limited to short stays for the most critically ill patients' families. This means one, possibly two nights. We are excited to open and know that this new facility will help us continue our mission of helping families as they go through the most difficult time of their lives when their child is ill.

Volunteers are being recruited and trained. Supplies, furnishings and donor recognition signage have been ordered. Staff has been hired. Coordination plans with the hospital support services have been made. Budgets, fundraising and processes have been planned. All in preparation for the opening of this new special House.

Continued on next page

*We are not a miracle drug...
we are a smile.*

*We are not a technology...
we are a hug.*

*We are not doctors...
we are friends.*

*We are not a hospital...
we are a home...
which can often be the
best cure of all.*



RONALD McDONALD
HOUSE CHARITIES
OF THE
HURON VALLEY

A Message from Our Board President



Bob Ferguson, Board President
RMHC of the Huron Valley

This fall is a very exciting time for all of us at the Ronald McDonald Charities of the Huron Valley. In just a few weeks, we will be opening our new House within the Hospital in the new C.S. Mott Children's Hospital. This is an exciting and needed expansion in our mission to serve the families of ill and injured children and will allow us to provide a home – and hope – for more families each year. We hope to see you at one of the opening events!

The Ronald McDonald House Charities has always sought to serve as many families as we can. From the opening of the House in 1985, adding rooms with the Friends Wing expansion in 1992, to this year's opening of the House within the Hospital, we continue to add to and expand our capabilities. We thank you for your tremendous support, without which none of this would be possible.

As the C.S. Mott Children's Hospital continues to expand its capabilities, expertise, and its already outstanding reputation for innovation and excellence in children's medical care, more and more families will seek the hope they need here in our great community of Ann Arbor.

With your help and continued support, we know that they'll find it – at the Hospital and at the Ronald McDonald Houses of Ann Arbor.

Board of Directors

Robert Ferguson
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Alan Harris
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Amy Cooke, M.D.
T. Anthony Denton
Rosie Fellhauer
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David Perry
Trisha Stanton
James E. Stewart
David Warren

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Mission

The mission of the Ronald McDonald House of Ann Arbor is to provide a "home away from home" for families of children experiencing a serious illness or injury requiring hospitalization or treatment on an outpatient basis.

Staff

Administration

Kim Kelly
Executive Director
Shannon Novara
Marketing/Communications Manager
Ginny Bareham
Volunteer Coordinator

Ann Arbor House

Marcia Monson
Operations Director
Karla Brauer
Resident Manager
Bonnie Compton
Weekend Manager
Addie Conard
Weekend Manager
Michelle Harris
Weekend Manager
Jennifer Toburen
Weekend Manager

C.S. Mott House

Sue Smith
Operations Director
Laura Blackman-Urteaga
Evening Manager
Amy Parravano-Drummond
Weekend Manager
Megan Trombka
Weekend Manager

Grand Opening *Continued from front*

To celebrate the opening of this important facility, we have planned a special Dedication and House Warming event on Friday, November 4th. This event will be held in the lobby of the new Mott Hospital and will include tours of the new Ronald McDonald House, as well as a limited tour of the entire hospital. Tickets for the evening may be purchased for \$50 per person and include valet parking, cocktails, hors d'oeuvres, entertainment, and tours. Please call Shannon Novara at the House (734-994-4442) or e-mail snovara@rmh-annarbor.org if you would like to attend. This will be one of the public's only opportunities to see the new Ronald McDonald House, as once the hospital opens, this will be a restricted area for patients and families only.

Although all this growth for our organization feels like a tremendous amount of change, it does not change who we are or what we do. The statement on the front cover really says it all, no matter how many Houses, how many staff, or how many volunteers we have, our mission does not change. Now we are simply able to deliver that mission to more families than ever. We look forward to Opening Day, and by the way, naming opportunities are still available. Please contact Kim Kelly at kkelly@rmh-annarbor.org or (734) 994-4442 if you are interested.

New Faces

Introducing the most recent additions to the Ronald McDonald House Charities of the Huron Valley, all of whom will be working in our new House within the Hospital.

Sue Smith, LMSW – Operations Director

Sue comes to us with over 20 years of experience focused on C. S. Mott Hospital and developing programs and social work services throughout the hospital. She currently is a Project Manager for the Children's and Women's Hospital Replacement Project, responsible for preparing departments to move into and operate in their new spaces.

Laura Blackman-Urteaga, LMSW – Evening Manager

Laura recently completed managing a federally-funded grant program at Eastern

Michigan University called the EMU Wrap-around Project. This project provided services to high-risk teen parents who were court involved, homeless, in foster care and/or had mental health issues.

Amy Parravano-Drummond, LMSW – Weekend Manager (2nd & 4th Weekends)

Amy has many years of experience providing support and social services to numerous groups. Additionally she runs her own business providing private and group counseling, consulting and training in the field of child abuse and crisis intervention.

Megan Trombka, LLMSW – Weekend Manager (1st & 3rd Weekends)

Megan currently is a Program Manager with Gilda's Club of Metro Detroit and facilitates support groups for adults living with cancer, caregivers and persons dealing with bereavement.



Sue Smith



Laura Blackman-Urteaga



Amy Parravano-Drummond



Megan Trombka

Please welcome our new staff!

MAJOR BENEFACTORS

Mott Golf Classic
Presenting Sponsors
Cisco Systems, Inc.
Meijer

Ronald McDonald House Charities
Southwest Airlines

The Southeastern Michigan
McDonald's Operators Association

The Benard L. Maas Foundation
The Friends of the University of
Michigan Health System

Peyser Foundation for
Population Health

The Anderson Family Foundation
Diane Connaughton

Rosie & Alan Fellhauer & Family
Robert & Stephanie Ferguson
Alan & Angela Harris

The Junior League of Ann Arbor
Joan Keiser & Art Tai
Geraldine Kilsdonk

The Estate of Maebelle Crysler
& Niki Sweet's Legend of Love
NSF International

Jenny Carpenter & Jim Carpenter MD
LeighAnn & Chad Costley

Bob & Jeri Kelch
M & M Golf Outing
The Steinhauer Family



RONALD McDONALD HOUSE CHARITIES
OF THE HURON VALLEY,
C.S. MOTT CHILDREN'S HOSPITAL,
AND THE MOTT GOLF CLASSIC



INVITE YOU TO

THE RONALD McDONALD HOUSE
WITHIN C.S. MOTT CHILDREN'S HOSPITAL
Dedication & House Warming

Friday, November 4, 2011
General Reception 7:00 p.m.

Come see the new Ronald McDonald House
Within the Hospital before the public opening
of C.S. Mott Children's Hospital

Cocktails, appetizers, entertainment and tours

*Complimentary Valet Parking available at
C.S. Mott Children's Hospital main entrance*

Tickets are \$50. Please call Shannon (734) 994-4442 to reserve yours.

7th Annual Ronald McDonald House Gala

Oh what a night! The 7th Annual Ronald McDonald House Gala was held Saturday, October 8th at Joe Louis Arena. This incredible event has been hosted and sponsored by our Southeast Michigan McDonald's Operators Association from its inception. Over the past 7 years it has raised over \$1 million dollars for operations at the Ann Arbor and Detroit Ronald McDonald Houses.

The RMH Gala committee consisting of Dave Younger, Trisha Stanton, Claude Murphy, Elaine Perry and Marla Thrower worked tirelessly over the last year to produce another outstanding event. Over 400 guests enjoyed a strolling dinner, cocktails, entertainment by Kimmie Horne, and very special opportunities to see the Detroit Red Wings locker room, the Olympia Club and Legends Club. Silent and Live Auctions rounded out the evening with the proceeds all benefiting our Ronald McDonald House families. Two RMH families attended the event and spoke passionately about their experience in using the House while their children were ill.

THANK YOU to the Gala Committee, Presenting Sponsors DTE Energy and SEMMOA, Patron Sponsor Dr. Pepper and Benefactor Sponsors Coca Cola, M&M Restaurant Supply and New Horizons Baking Company for their generous sponsorships. Thank you also to the many McDonald's Owner/Operators that supported and attended the event.



Ezekiel: “God Strengthens”

In April, Ezekiel “Zeke” Dutcher, was a typical 18-month old boy, running, laughing and playing with his 4-year old sister, Emma. He had recently battled a rotavirus that was going around, but his parents, Jim and Kim Dutcher, along with his doctor, thought he was in the clear. However, after several days of vomiting and several trips to the doctor’s office and even the emergency room of their local hospital in Sault Ste. Marie, Michigan, Kim called Zeke’s doctor and insisted that something was very wrong with Zeke and they needed to figure out what it was.

A CT scan at the hospital revealed an orange-sized tumor in Zeke’s brain. Despite a snowstorm throughout Michigan, U-M Survival Flight came to pick up Zeke and Kim to take them to C.S. Mott Children’s Hospital. Jim began what would typically be a 6-hour drive in his truck from the Soo to Ann Arbor, but in the storm took considerably longer. The whole time he was wondering what doctors at Mott Hospital would find.

Zeke was diagnosed with AT/RT (atypical teratoid rhabdoid tumor) of the brain, an extremely rare form of pediatric brain cancer. He underwent a successful surgery at Mott to remove almost the entire tumor. The surgery was followed by five rounds of chemotherapy.

On the second day of Zeke’s hospitalization, his family checked in to the Ronald McDonald House. They hadn’t showered

or eaten a decent meal in three days. Upon checking in, Kim was overwhelmed with emotion. She wasn’t used to being the one in need, and now that she was, she cried in relief that she didn’t have to worry about anything. “The Ronald McDonald House was really the beacon in the storm for us,” said Kim. While taking a tour of the House, another family invited the Dutchers to pray with them, and right then and there, they held hands in a circle and prayed for their children. “I didn’t realize it until we left, but the other families at the Ronald McDonald House are the only ones who can under-

stand what you’re going through,” she added. Their daughter, Emma, loved the playroom, the elevator, and the mother duck by our front door that hatched eleven ducklings in the spring.

The Dutchers stayed at the Ronald McDonald House for two months. Zeke is doing well now and awaiting radiation treatment to begin later this fall. They feel that the meaning of Ezekiel—God strengthens—is so appropriate for their courageous little boy.



The Dutcher Family: Jim, Zeke, Kim, and Emma

Pop Tab Battle: Ann Arbor vs. Columbus

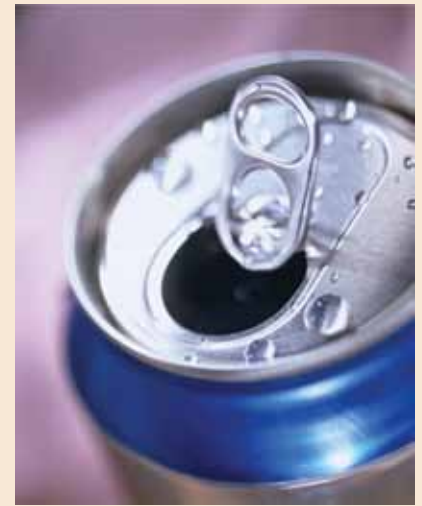
The University of Michigan and Ohio State University are legendary rivals on the football field, and we're bringing that rivalry to the Ronald McDonald House! Our Ronald McDonald House is in a battle with the Ronald McDonald House in Columbus, Ohio to see which RMH can collect the most pop tabs. Coca-Cola is upping the ante by offering a \$1,000 donation to the Ronald McDonald House that collects the most tabs by weight.

Of course, everyone here in Ann Arbor wants to beat Ohio State and win the prize! You can help us win by saving your pop tabs and spreading the word to your friends, organizations, schools, churches,

businesses, etc. The contest ends on Saturday, November 26 (the day of the big game). Although we collect pop tabs year round, you'll want to get yours to us by November 26 in order for them to count toward the contest. You can bring them to us here at the House, 1600 Washington Heights, Ann Arbor, any day between 9:00 a.m. and 9:00 p.m.

We'll weigh the tabs and send them to our recycler who gives us cash for our tabs. Those funds are used to operate our Ronald McDonald House on a daily basis.

Please help us spread the word and keep those tabs coming in! Go Blue!



Can You Spare the Time? You'll get back more than you give

We are so grateful for the many, many volunteers who have helped us operate the Ronald McDonald House for over 25 years. Now, we are seeking more volunteers for our Ronald McDonald House within the new C.S. Mott Children's Hospital. The opening of the new House is planned for this fall. The House is designed to service families of critically ill children in Mott Hospital. These families will be staying at the Mott House for short terms, usually only 1-2 days.

Volunteers at the Mott House will be asked to give 3 hours of time every week or every other week. There will be one volunteer per shift. The shift times are 9 AM to 12 Noon, 12 Noon to 3 PM, 3 PM to 6 PM, and 6 PM to 9 PM, seven days a week.

Because of the short stay of the families, volunteers will assist with many check-ins and check-outs each day. Volunteers will provide a simple tour of the House, show the family how to use the room keycard, and explain what to do if they need help when the office is closed. Once the family has checked out of their room, the room will need to be checked for articles left behind. Volunteers will have some cleaning and laundry chores, and may escort families to destinations within the hospital and/

or help families transition to the original Ronald McDonald House across the street. There may also be some travel between the Mott House and the original House to obtain supplies.

If volunteering at the new Ronald McDonald House sounds like something you might be interested in doing, please seriously consider how comfortable you feel being in the hospital setting. Volunteers will be asked to be out on the patient floor at times, and you may be exposed to

children in their rooms.

Volunteers for the Mott House will need to meet the criteria for the University Hospital Volunteers, including an interview, two written references, a criminal history check, TB test or chest x-ray, immunization update (measles, mumps and rubella immunizations) and hospital orientation.

If you are interested, please contact Ginny Bareham at gbareham@rmh-annarbor.org or call the House at (734) 994-4442.



Happenings @ the House

There have been so many activities going on at the Ronald McDonald House these past few months, we couldn't list them all, but here's a rundown of a few of them:

Bank of Ann Arbor Sweet 15 Contest— Thanks to our very loyal Facebook fans who voted daily for us, we made it into the top 15 of over 400 local non-profits. As a result, the Bank of Ann Arbor awarded us \$1,500! Thank you, Facebook fans!

13th Annual McBiker McDonald's Poker Run— This annual event organized by McDonald's owner/operator, Peter Donaghue, was a huge success once again this year. We were grateful to receive over \$6,000 in proceeds from the event. Thank you to Peter and Nancy for their many years of support to our Houses.

Event on Main Family Festival for Hope— Despite a rainy afternoon, lots of families turned out for this inaugural event on Main Street in Ann Arbor and enjoyed a variety of family friendly entertainment, treats, activities and special guests. Special thanks to event co-chairs and RMH Board Members Christy Mele Hoban and Ryan Noel and the many volunteers for their outstanding work on this event!

Annual M&M Memorial Golf Outing— This golf outing just keeps getting bigger and bigger each year. Every September it's hosted by the Ruppel family in Pinconning, Michigan in memory of Megan Holbrook and Melissa Ruppel. This year they raised a record-breaking \$13,500 for the Ronald McDonald House. Thank you for your long-standing support!



A family at the Family Festival for Hope poses with the Detroit Tigers' mascot, Paws.

Volunteer Spotlight: Rosie Fellhauer

In every organization there's that person who has been there since Day 1—the one who is your most vocal supporter, the one who will do anything for you. At the Ronald McDonald House of Ann Arbor, that person has always been Rosie Fellhauer.

When the Junior Service League (now the Junior League of Ann Arbor) and C.S. Mott Children's Hospital first decided that a Ronald McDonald House was needed in Ann Arbor, they knew they would need the support of McDonald's owner/operators in the area. They turned to Rosie Fellhauer, who along with her husband Al, own several local McDonald's restaurants. Rosie loved the idea and jumped in with both feet. When asked why she initially got involved, Rosie modestly says, "How could I not?" She and Al were instrumental in garnering the monetary support needed from the co-op of Southeast Michigan McDonald's Operators, as well as the Ann Arbor community. To this day, the Fellhauers continue to make significant personal contributions.

In the early days, Rosie worked with the first Board of Directors, the Junior League and Mott Hospital to find a location and to build the existing Ronald McDonald House on Washington Heights. Although many locations were considered, none were

close enough to the hospital. Eventually, the University of Michigan decided to lease the land on our current site, essentially donating it to us. Then the construction work began: determining how many rooms to build, what families would need, how it should look. Rosie recalls that there was a lot of involvement from patients' families to determine what would work best.

"I believe in helping when you can. For me, the Ronald McDonald House was just a natural."

— Rosie Fellhauer

Over the years, Rosie has been a shift volunteer, served on just about every committee, and has almost always been a member of the Board of Directors. Currently, she serves on the Board and is a member of the Board's Finance Committee.

Rosie has always felt that her involvement with the Ronald McDonald House was a "no-brainer". It fits with her values and those of her McDonald's business. When asked what she likes best about volunteering with the Ronald McDonald House, she says, "Activities where people come together for a good cause." She also loves to



Rosie Fellhauer

meet former guest families and listen to how the Ronald McDonald House helped them.

When not managing the administrative part of her business, Rosie loves to spend time with her five grandchildren in Michigan and Virginia. She's still as passionate about the Ronald McDonald House today as she was on Day 1. Rosie shares, "We worked so hard to establish the Ronald McDonald House in Ann Arbor. Ann Arbor has been such a supportive community, and we knew families would want access to the excellent medical services at Mott. When you talk to families who've stayed here, it's easy to see why it's been so important."

Photos from the W4 Country Million Penny Roof-sit

September 14-16, McDonald's in Saline

Thank you to everyone who helped us raise over \$24,000 for the Ronald McDonald House!





Ronald McDonald House Charities®
of the Huron Valley
1600 Washington Heights, Ann Arbor, MI 48104

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We could really use...



Wish List

- Canned pasta (SpaghettiOs®, etc.)
- Canned ready-to-eat soups
- **Breakfast/energy bars**
- **Pop Tarts**
- Single-serving cereals
- **Instant oatmeal**
- Coffee creamer
- Dishwasher detergent
- Aluminum foil
- Dryer sheets
- Bleach
- Laundry detergent
- Paper towels
- Toilet paper
- **Dinner napkins**
- **Individually-packaged snack foods**

***Bold Items Are Needed Most**

- Vinyl gloves
- Journals
- Styrofoam carryout containers
- Pop-up Post-it notes
- Masking tape
- “Forever” postage stamps
- White 8 ½ x 11 copy paper
- Twin & full size mattress pads
- White pillowcases
- Kleenex
- Liquid hand soap
- Purell hand sanitizer
- Deodorant
- **Target gift cards**
- Phone cards
- Family-oriented DVDs (no VHS)
- Xbox 360 games (E-rated) and controllers
- Vacuums—upright, bagless

For infection control and the safety of our guest families, we are not able to accept USED or PREVIOUSLY OWNED ITEMS. This includes books, clothing, puzzles, toys, or stuffed animals. This also includes stuffed animals that have not been played with but have been on display or on shelves in a home (example: Beanie Baby collections).